



Installation Instructions and User Guide

**NEWTEAM 911-M
MANUAL MIXER SHOWER**

**IN THE EVENT OF ANY QUERY PLEASE CONTACT
THE NEWTEAM CUSTOMER HELPLINE**

Tel : 01536 264 012

NewTeam

**PLEASE KEEP THIS BOOKLET
FOR FUTURE REFERENCE**

**DEAR INSTALLER WHEN YOU HAVE READ THESE INSTRUCTIONS
PLEASE ENSURE YOU LEAVE THEM WITH THE USER**

NewTeam 911-M



Contents



Installation and Operating Instructions for NewTeam Manual Mixer Shower

Products with the following product part numbers
are covered by this installation guide:

- NT/911/M/SR
- NT/911/SURF
- NT/911/REC
- NT/911/M/TR/MC

Please read this booklet carefully and ensure a competent person undertakes the installation.

Note: Following the headings in sequence will guide you through the installation and operation of your NewTeam 911-M Mixer Shower

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Refer to back cover for Guarantee, Customer Service and Replacement Parts Policy. In the event of any query regarding installation please contact the NewTeam Customer Service Department

Tel: 01536 264 012 • Fax: 01536 409 201

E-mail: service@newteam.co.uk • E-mail: spares@newteam.co.uk

In line with our policy of continual product development the specifications may be varied and product design altered. We reserve the right to depart from the details given in this manual without prior notice.

911-M

General

- Make your connection into the hot water supply from the cylinder ensuring that it is the first draw off below the expansion pipe tee. (Fig. 1).
- If this is not possible, a direct connection must be made from the hot water cylinder with an Essex flange.
- The cold water should be taken directly from the cold water storage tank and must be positioned 60mm below the cold connection to the hot water cylinder, Fig 1.
- It is recommended that non restrictive isolating valves are incorporated into the shower supply pipework.
- The temperature of your stored water must not exceed 65°C. A stored water temperature of 60°C is considered sufficient to meet all normal requirements in line with the British Standard 6700.
- Please note that this installation guide covers both surface mounted fixing and recessed fixing options. Please check that you have purchased the correct option for your installation requirements and follow the instructions accordingly.

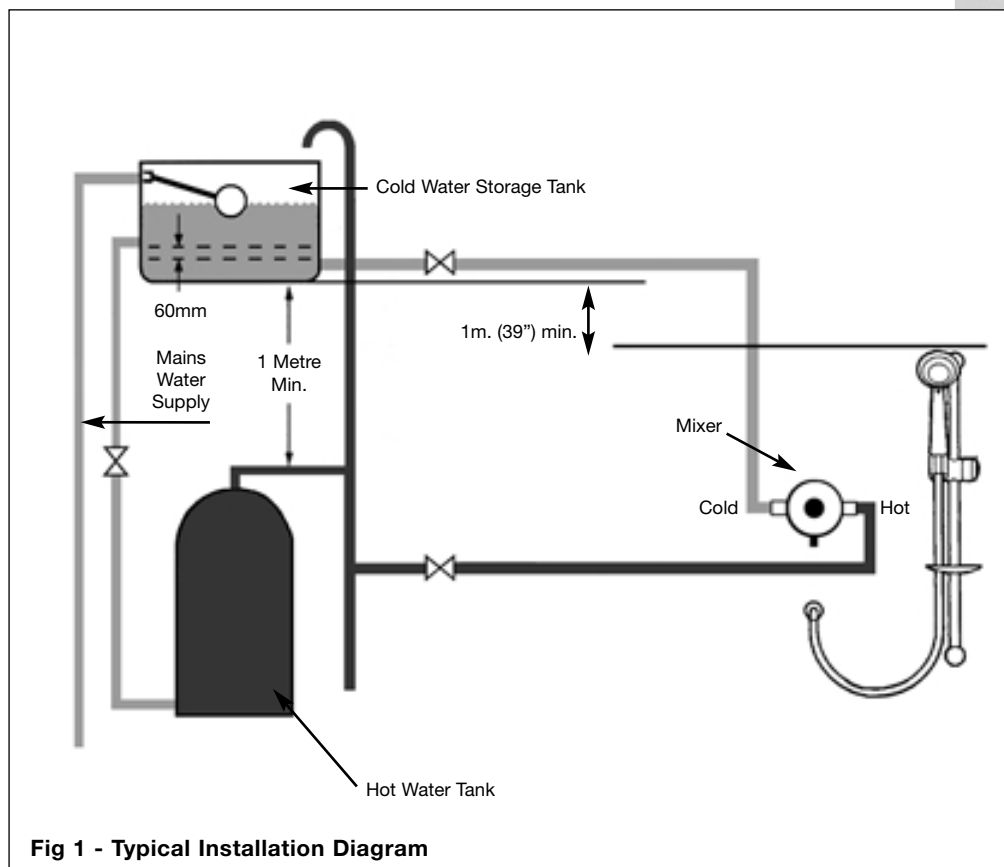


Fig 1 - Typical Installation Diagram



Fitting your Shower

Plumbing

- Determine the position at which the mixer valve is to be installed. This is normally chest height, approximately 1 metre above the bath base or shower tray.
- If the pipework is to be concealed, or the valve is to be recessed, the pipes should be installed at this time.
- If surface mounting the valve with concealed pipework, the pipes must terminate 15mm above the finished wall surface.
- If the valve is to be recessed, a channel must be prepared for the valve and pipework, approximately 140 mm wide and between 40 and 60 mm deep, with the pipework terminating at 96 mm centres.
- In all cases the pipes should be installed with the hot supply on the right hand side viewed from the front. If the pipework is reversed, a "reverse indice" may be obtained from NewTeam Customer Service department.
- Before commencing installation, remove the retaining ring and shroud, and identify all components using the illustration and parts list.

Surface Mounted Fixing - Fig 2

- Remove the inlet elbows (1) from the valve body (2) and, using a few turns of PTFE tape to seal, refit in the final position for the required pipework entry, i.e. top, bottom or rear. Using PTFE tape to seal, screw the shorter (chamfered) end of the outlet nipple (3) into the valve body.
- Position the wall bracket (4) against the wall and mark the two upper fixing holes on the wall. Drill the wall at the marked positions, and insert the wall plugs supplied. Fix the wall bracket and valve using the screws supplied.

NOTE.

- The wall bracket is used for top, bottom or concealed (rear) pipe connection. The two inlet caps should be pulled off the bracket for top and bottom feed – the illustration shows the position for bottom feed, it must be turned through 180 degrees for top feed. For concealed entry, the inlet caps should be left in position as received, and the bracket fixed to the wall as for bottom pipe entry.
- Bring the inlet pipework to the valve. Flush out the pipework and connect using the 15mm compression nuts and olives supplied.
- Place the shroud (5) over the valve with the apertures in appropriate positions to accommodate the inlet pipework and outlet nipple. If the valve has concealed inlet pipes, ensure that the pegs on the inlet caps locate correctly in the holes in the shroud.
- With the shroud in place, screw the retaining ring (6) onto the valve body, fit the handle (7) to the shaft, and secure using the screw supplied (8).
- Insert the indice (9) into the recess in the handle and press into place.
- Fit the outlet cap into the hole in the top of the shroud. The wide, raised slot in the cap fits into the rear (wall side) slot in the shroud hole.

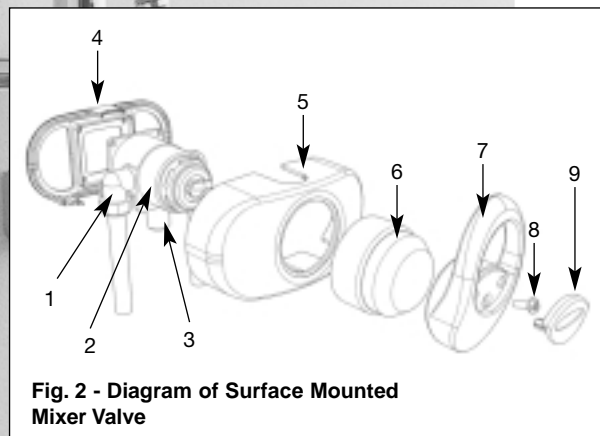


Fig. 2 - Diagram of Surface Mounted Mixer Valve

Recessed Fixing - Fig 3

- It is essential that when installing a recessed mixer valve, full access to the valve can be achieved for servicing purposes. Rear access to the mixing valve is always preferred wherever possible, (e.g. airing cupboard or panelled wall) as this removes the need to disturb any tiling or decorative features at the front of the valve. Isolating valves are supplied as standard on concealed models and should be fixed with the filter plate provided.
- Position the valve body (2) in the recess and mark the fixing screw positions on the wall, drill the wall and insert the wall plugs supplied.
- Remove the inlet elbows (1) from the valve body and, using a few turns of PTFE tape to seal, refit in the final position for the required pipework entry, i.e. top, bottom or rear. Using PTFE tape to seal, screw the longer, flat end of the outlet nipple into the valve body. Fix the valve to the wall, flush out the pipework and connect using the 15mm nuts and olives supplied.
- Determine the position for the shower union elbow (3), and using a length of 15mm pipe and suitable fittings, connect to the valve outlet nipple. The union elbow requires a 1/2" BSP female FI connection.
- If conditions permit, it may be possible to make the connections prior to finally fitting the valve to the wall.
- Make good the wall as necessary, and fit the recessed cover (4) over the valve body and secure using the 2 x 35mm screws supplied.
- Fit the handle and indice as described in the surface mounted instructions (above).

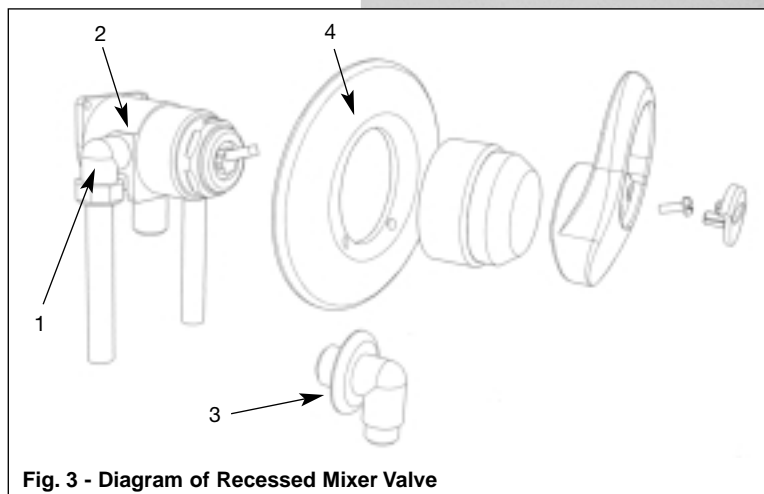
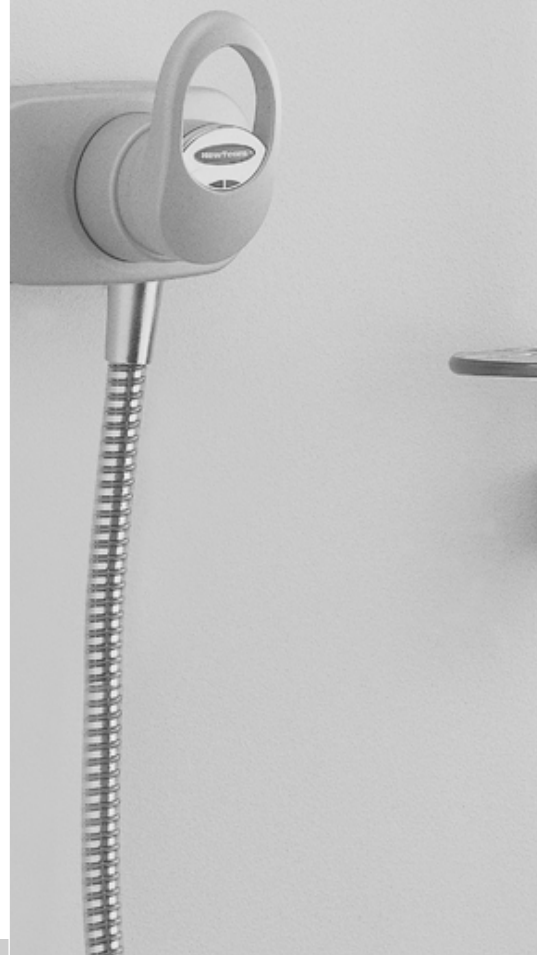


Fig. 3 - Diagram of Recessed Mixer Valve

Commissioning

- Ensure the mixer valve is in the "off" position (see User Instructions), but do not connect the handset. Turn on the cold isolating valve, and run the shower on the cold setting for 2-3 minutes to clear any debris from the pipework.
- Attach the handset to the hose, and turn on the hot water isolating valve. Run the shower in the full flow position, and starting with the handle full left (max. cold), gradually turn the handle clockwise to the full right extreme (max. hot), noting the temperature rise.
- If the temperature does not rise, suspect supplies are connected the wrong way round, check and either correct, or obtain a reverse indice from Newteam Customer Service.
- If the temperature is too hot on the full hot position, it is necessary to either adjust the hot water temperature, or set the temperature limit stop.



Fitting Your Shower Rail

For products with the following codes:

- NT/911/SURF • NT/911/REC

Spirit Rail Kit - Fig 4

Before proceeding with fitting the rail, identify each of the items supplied using the illustration.

The slider need not be removed from the rail during fitting. The top of the slider has a smooth profile, whereas the underside has a recess revealing the grooves on the handset holder.

| No | Part Description |
|-----|---------------------------------|
| 1 | Rail end cap |
| 2 | Spirit level |
| 3-4 | Rail with slider attached |
| 5 | Hose retainer & Gel Hook |
| 6 | Screw cap |
| 7 | Hose retainer fixing screw |
| | Rail fixing screws & wall plugs |

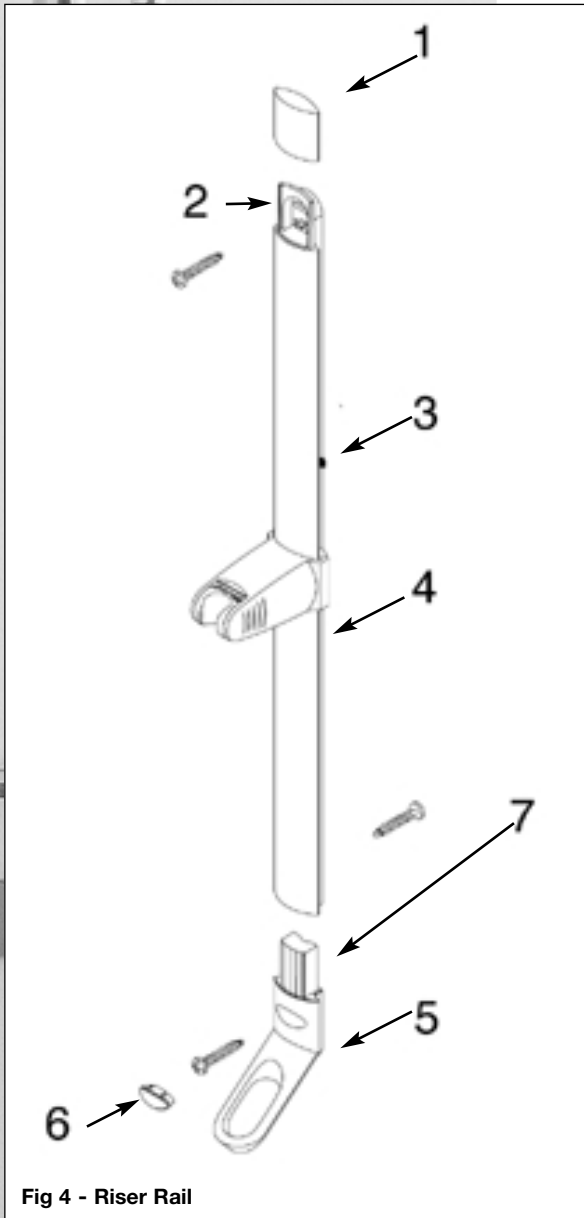


Fig 4 - Riser Rail

Fit the hose retainer onto the bottom end of the rail and secure using the small screw from the kit.

Position the rail on the wall, bearing in mind the heights of people likely to use the shower, and the length of the hose when connected to the shower and passed through the hole in the hose retainer. Mark the wall to indicate the upper fixing screw position. Screw centres are 605 mm (approx. 23 inches,) apart.

Drill the wall at the marked fixing position using a 6 mm drill, and loosely fix the rail end, checking that the rail is hanging vertically using the spirit level incorporated into the top end of the rail. The bubble should be exactly between the two lines on the spirit level body. Mark the position for the lower fixing screw, move the rail to one side, drill the wall, and fix the lower end of the rail.

Check that the rail is vertical and tighten both fixing screws.

Slide the end cap into position on the top end of the rail, and fit the screw cover into the recess in the hose retainer.

When fitting the hose, it should pass through the hole in the hose retainer. Hose connections should be handtightened only.

NOTE: The hose nut, and not the handset handle, fits into the slider, and the slider moves more freely on the rail if gripped next to the rail, rather than at the handset.

Fitting Your Shower Rail

For products with the following code:

- NT/911/M/SR

Spirit Rail Kit - Fig 5

Before proceeding with fitting the rail, identify each of the items supplied using the illustration.

The slider need not be removed from the rail during fitting. The top of the slider has a smooth profile, whereas the underside has a recess revealing the grooves on the handset holder.

| No | Part Description |
|-----|---------------------------------|
| 1 | Rail end cap |
| 2 | Spirit level |
| 3-4 | Rail with slider attached |
| 5 | Soap Dish |
| 6 | Screw cap |
| 7 | Soap dish fixing screw |
| | Rail fixing screws & wall plugs |

Fit the soap dish onto the bottom end of the rail and secure using the small screw from the kit.

Position the rail on the wall, bearing in mind the heights of people likely to use the shower, and the length of the hose when connected to the shower and passed through the retaining hole in the soap dish. Mark the wall to indicate the upper fixing screw position. Screw centres are 605 mm (approx. 23 - inches,) apart.

Drill the wall at the marked fixing position using a 6 mm drill, and loosely fix the rail end, checking that the rail is hanging vertically using the spirit level incorporated into the top end of the rail. The bubble should be exactly between the two lines on the spirit level body. Mark the position for the lower fixing screw, move the rail to one side, drill the wall, and fix the lower end of the rail.

Check that the rail is vertical and tighten both fixing screws.

Slide the end cap into position on the top end of the rail, and fit the screw cover into the recess in the soap dish.

When fitting the hose, it should pass through the larger hole of the soap dish.

NOTE: The hose nut, and not the handset handle, fits into the slider, and the slider moves more freely on the rail if gripped next to the rail, rather than at the handset.

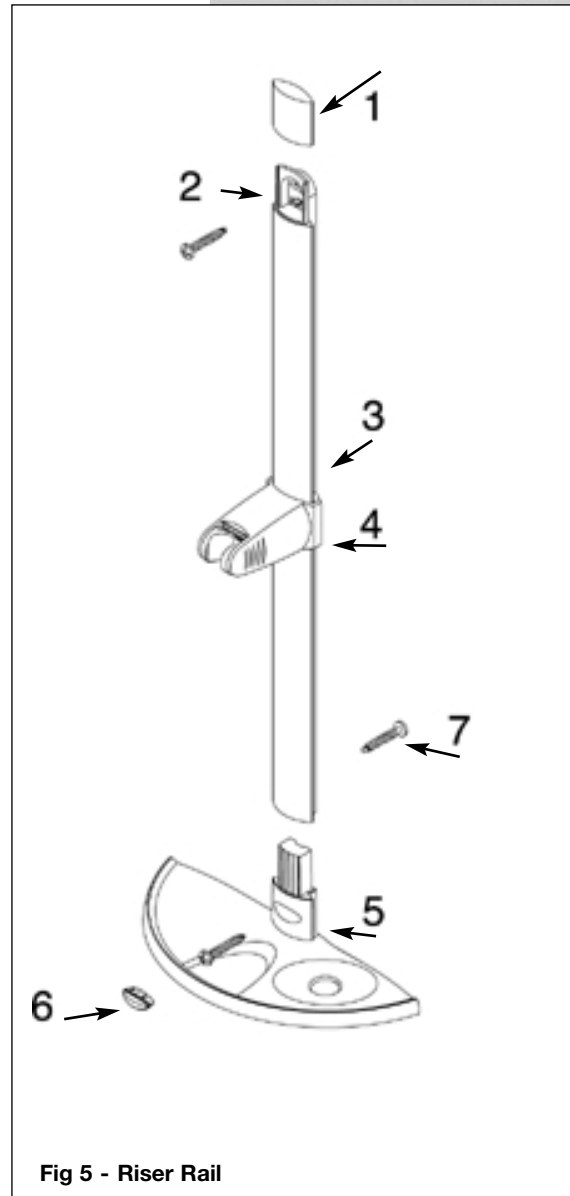
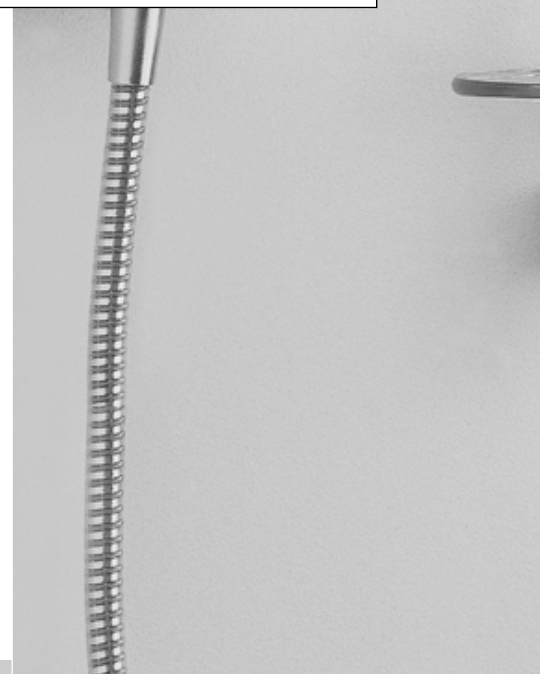


Fig 5 - Riser Rail



Fitting Your Shower Rail

For products with the following code:

- NT/911/M/TR/MC

Cardinal Rail Kit - Fig 6

Before proceeding with fitting the rail, identify each of the items supplied using the illustration.

| No | Part Description |
|-------|---------------------------------|
| 1 | Rail end moulding |
| 2 | Rail end covers |
| 3 & 4 | Rail with slider attached |
| 5 | Soap dish |
| 6 | Rail guide |
| 7 | Rail guide cover |
| 8 | Rail cap |
| | Rail fixing screws & wall plugs |

- The slider must not be removed from the rail during fitting. The top of the slider has a smooth profile, whereas the underside has a recess revealing the grooves on the handset holder.
- Fit the soap dish and rail end moulding onto the bottom end of the rail.
- If the rail is replacing an existing rail, fit the rail guide to the wall using one of the screws supplied, in the original top screw hole. Insert the rail from below the guide, align the lower rail end screw hole with the existing hole, and secure using the screw supplied.
- If no rail was previously fitted, slide the rail guide onto the rail above the slider and fit the soap dish and rail end moulding to the lower end of the rail. Bearing in mind the heights of people likely to use the shower, mark the wall to indicate the upper and lower fixing screw positions. The rail guide can be moved up or down the rail to make the fixing position more convenient. Drill the wall using a 6 mm drill, and secure the rail to the wall using the screws and wall plugs supplied. If fixing to a cavity wall a suitable method of fixing should be used.
- Ensure that the rail is vertical before finally tightening both fixing screws.
- Slide the rail end cover, and rail cap into position.
- When fitting the hose, it should pass through the centre hole of the soap dish.

NOTE: The hose nut, and not the handset handle, fits into the slider, and the slider moves more freely on the rail, if gripped next to the rail rather than at the handset.

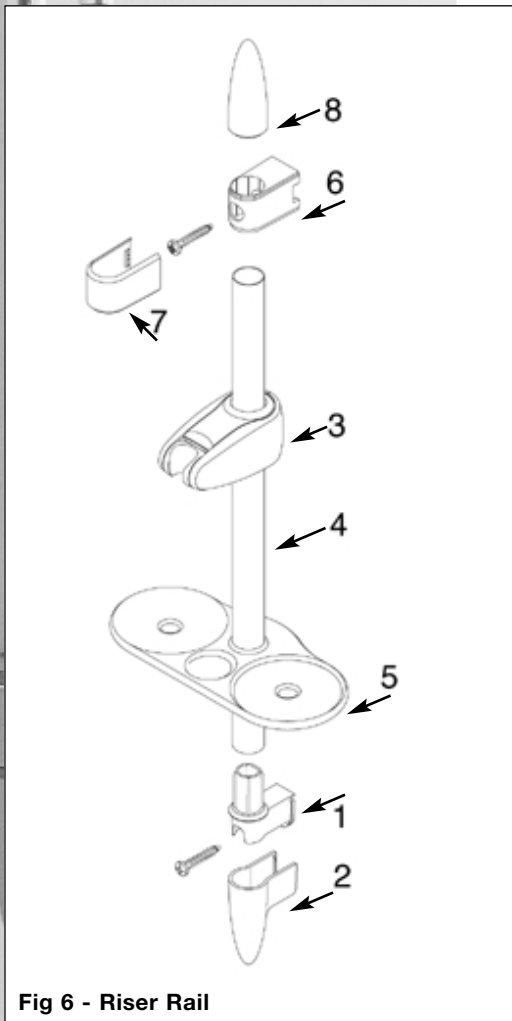
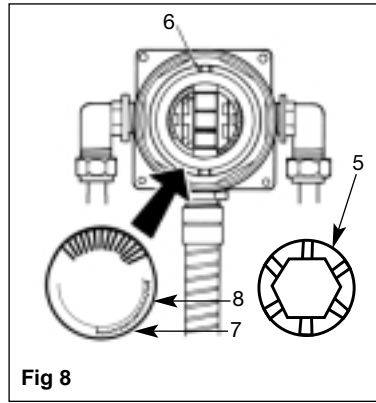
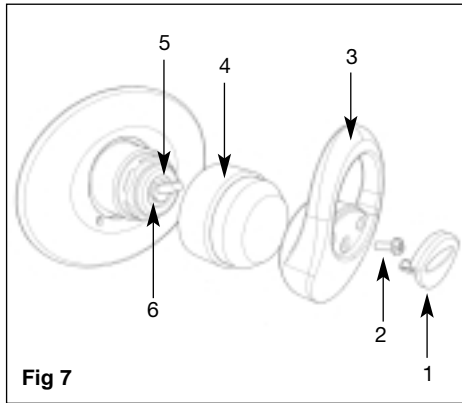


Fig 6 - Riser Rail

Adjusting Maximum Temperature

The mixer valve allows the showering temperature to be set at a safe level, preventing accidental selection of high temperatures. This setting should be made during commissioning and will require that the hot water cylinder is at its normal operating temperature.

Procedure: Refer to Fig 7 & Fig 8



- Prise out the indice (1) from the recess in the handle, and remove the handle fixing screw (2).
- Remove the handle (3) and retaining ring (4).
- Prise off the clear temperature limit ring (5), and the green flow selector (6).
- Refit the handle to the mixer shaft, turn on the shower, and adjust the temperature to approximately 5°C above the comfortable showering level.
- Turn off the shower but retain the temperature setting. Refit the temperature limit ring with the limit stop (7) touching the lower side of the pin (8) through the mixer shaft.
- Refit the handle and check that the temperature is acceptable. Adjust as necessary as above.
- Refit the flow selector with the "Max" slot in the 6 o'clock position.
- Refit the handle, insert the handle fixing screw and fit the indice.

User Instructions

- Pull the valve handle towards you (Fig 7): water will begin to flow from the handset.
- To regulate the water flow and pressure of your shower gently move the valve handle (3) to and from the 'off' position.



Spare Parts Listing



| | | |
|-----|-----------------------------|--|
| 1. | SP-075-0016 | Lever Fixing Cover |
| 2. | SP-075-0015* | Handle |
| 3. | SP-075-0017* | Recess Shroud |
| 4. | SP-075-0018* | Surface Shroud Front |
| 5. | SP-075-0012* | Retaining Sleeve - C/Mix-T |
| 6. | SP-075-0019* | Surface Shroud Rear |
| 7. | SP-075-0020* | Outlet Cap (Not Shown) |
| 8. | SP-075-0021* | LH Inlet Cap (Not Shown) |
| 9. | SP-075-0022* | RH Inlet Cap (Not Shown) |
| 10. | SP-088-0320 | Laser Insert Printed NewTeam |
| 11. | SP-075-0024 | Recess Shroud Surface Seal (Not Shown) |
| 12. | SP-075-0025 | Recess Shroud Collar Seal (Not Shown) |
| 13. | SP-285-0820* | Hose |
| 14. | SP-168-0211* | Handset |
| 15. | SP-280-0500* ¹ | Spirit Rail & Slider Assembly |
| 16. | SP-280-0032* ² | Hose retainer & Gel Hook |
| 17. | SP-280-0033* ³ | Soapdish/Rail End Shelf |
| 18. | SP-280-0301 ³ | Cardinal Riser rail & Slider Assembly |
| 19. | SP-280-0400 ³ | Rail End Assembly |
| 20. | SP-280-0401 ³ | Moving Rail End |
| 21. | SP-280-0028-CL ³ | Soapdish |

* Specify Colour Required

¹ For products marked NT/911/SURF, NT/911/REC and NT/911/M/SR

² For products marked NT/911/SURF and NT/911/REC

³ For products marked NT/911/M/SR



Installer Notes



Guarantee

Thank you for purchasing a NewTeam product, which has been designed, manufactured and tested, in the U.K., to the highest standards.

Guarantee. 2 Years, 1 Year - Parts and Labour Second Year- Parts Only

This is provided that:

1. The guarantee registration card is completed and returned within ten days complete with a copy of proof of purchase.
2. The product is installed and operated in accordance with our instructions and has not been misused or damaged.

This in no way affects your statutory rights as a consumer.

The information on the Guarantee card helps NewTeam to process any claims and contact you about your product and its maintenance if required. The registration of your personal details is purely for NewTeam use, and the other information helps us to make products for the future.

NewTeam Shower products are designed, manufactured and tested to the highest standards.

Should a complaint arise, products are guaranteed against faulty workmanship and materials for a period of 12 months from the date of purchase, when in domestic use (second year guarantee is parts only). For your guarantee to be valid, your shower pump must be installed by a competent person, in accordance with the instruction manual.

NewTeam will repair or replace (at our option), free of charge, any faulty components during the guarantee period, provided it has been maintained and operated in accordance with our instructions, and has not been misused or damaged.

Modification or repair of this product by person(s) not authorised by NewTeam will invalidate this guarantee.

This guarantee applies to products purchased within the United Kingdom or Republic of Ireland, but does not apply to products used commercially.

This guarantee does not affect your statutory rights.

Service Policy - Replacement Parts Policy

IMPORTANT:

In the event of product or component malfunction, DO NOT tamper with or remove the product from site. Telephone NewTeam Customer Service Department on 01536 264 012 and be prepared with the date of purchase, model number and a description of the complaint.

Our service staff are fully qualified to advise on correct installation procedures and will be able to diagnose whether the fault will require a replacement part or a visit from a NewTeam engineer.

If required, a service call will be booked, and either yourself or an appointed representative (who should be a person of 18 years or over) must be present during the visit.

All site visits to product within the guarantee period will be carried out free of any parts or labour charges provided the conditions of the guarantee have been adhered to. (Second year guarantee is parts only)

All site visits to product out of guarantee will be subject to charges for parts and labour which is payable by you or your appointed representative at the time of the visit. Charges will also be levied on cancelled appointments, unless advised to NewTeam at least 24 hours in advance of the agreed date and time.

We reserve the right not to undertake work where payment cannot be made to our engineer at the time of the visit.

NewTeam hold stocks of components for all their range of products and these will be maintained for the duration of their life.

Should a product be discontinued, spare parts stocks will be maintained, but in the event of a part becoming unavailable NewTeam reserve the right to supply a substitute of equal quality.

The following payment methods can be used to obtain spare parts:

By post, pre-payment of proforma invoice by cheque or postal order.

By telephone quoting credit card (Mastercard, Visa or Visa Delta) details.

REPLACEMENT PARTS:

Tel: 01536 409 222 • Fax: 01536 409 201 • E-Mail:spares@newteam.co.uk

CUSTOMER SERVICE HOTLINE:

Tel: 01536 264 012 • Fax: 01536 409 201 • E-Mail:service@newteam.co.uk



NewTeam

GUARANTEE CARD

Please post immediately enclosing a copy of proof of purchase

NewTeam 911-M Mixer Shower

Proof of purchase enclosed

YES

NO

FOR NEWTEAM USE

AFFIX PRODUCT LABEL HERE

This label identifies your product and provides all the information needed

NAME:

ADDRESS:

POSTCODE:

DATE OF PURCHASE:

PRODUCT PURCHASED FROM:

TOWN:

NewTeam's philosophy is to offer outstanding products with quality and integrity, please help us by taking the time to answer the following questions. Thank you.

MARKETING INFORMATION

1. Please state your profession: Plumber Builder Electrician Customer
Other (please specify) _____

2. Please state the reason for purchasing a shower: New Build Replacement
Renovation Other (please specify) _____

3. If the product is a replacement shower, please state the type and make of the shower it is replacing: _____

4. What influenced you to purchase the 911-M Mixer Shower? Advertisement
Trade Press Recommendation from Stockist Recommendation from Installer
Other (please specify) _____

5. Please state your main reason for purchasing the 911-M Mixer Shower:
NewTeam Product Knowledge Product Features Product Styling Price
Other (please specify) _____

Please tick here if you do not require any further information or product updates from NewTeam

POST BACK

FOLD AND TAPE AS INSTRUCTED OVERLEAF

Please tape down

Please tape down

3rd Fold

Affix
Stamp



NewTeam Ltd.

Customer Service Dept.
Brunel Road
Earlstrees Industrial Estate
Corby
Northants
NN17 4JW

1st Fold

2nd Fold